

CANCELLATION POLICY

Unfortunately there has been an increase in cancellations these days.

It's always been our contention that your time is valuable. So we have one theory about scheduling--you deserve our undivided attention. For this reason, we don't double-book like other practices, and accept drop-ins only in the event of an emergency.

When we schedule a dental visit, that time is yours. It belongs to you. So when cancellations happen--sometimes as little as an hour ahead of time--we feel like we've been stood up for a very important appointment. An appointment that has everything to do with your on-going dental health.

Emergencies do happen--and we understand. But the cost of needlessly missed appointments is borne by us all--in overhead, in time and energy, and eventually, in patient fees.

Our staff has made a promise, professionally and personally, to give you the concern, respect and care that makes our office a comfortable and pleasant place to visit. Next time, give us at least a 24 hour warning so that another patient is able to be treated otherwise there will be a \$25 fee.

Dr. Mary Faeth and Dr. Lisa Mitchell

---

Print your name and Date

---

Sign and Date